

Jhon Wilfred O. Drio

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Educational Attainment:

COLLEGE: Bachelor of Science in Information
Technology (City of Malabon University) 2021-2025

Employment Record:

Service Crew *Red Ribbon Fishermall Malabon 2023-2025*

- Assisted customers and resolved technical issues, reducing the need for external tech support.
- Coordinated with the restaurant manager, Ma'am Monique Hernandez, and the company's tech support for advanced technical needs.
- **Contact Reference:** Ma'am Michelle Mejillano (Assistant Restaurant Manager)

Shop Assistant *Ctw FashionShop, Tondo 2022-2023*

- Managed online orders, warehouse operations, and shipments, improving efficiency.
- Utilized technological skills to troubleshoot issues and gained the trust of the team.
- **Contact Reference:** Mr. Richard Sy (Owner)

Technical Support *Navotas National High School 2020-2022*

- Provided comprehensive technical support to a teacher during the pandemic, facilitating online classes and managing e-documents.
- Adapted to the transition from traditional schooling to an online setup, ensuring continuity in education.
- **Contact Reference:** Ma'am Josephine Fuentes (Teacher)

Canteen Worker *Kaunlaran High School 2018-2020*

- Worked part-time in the school canteen to support studies, managing operations from 7 am to 11 am.
- Provided excellent customer service and maintained a clean and organized work environment.
- **Contact Reference:** Ma'am Elie Panlaqui (Canteen Manager)

Character Reference:

Ma. Angela Manalo	(Software Engineer)
Monique Hernandez	(Restaurant Manager)
Zyra Garayan	(Warehouse Staff)

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